



**WYNTK: 2023 Virginia Survey Trends
Annual Survey Program
February 29, 2024**

Speaker Bios

Mary P. Chiles, RN, RAC-CT QCP

President and Owner | Chiles Healthcare Consulting, LLC

Mary Chiles is president and owner of Chiles Healthcare Consulting, LLC. She is a registered nurse who graduated from Richmond Memorial Hospital School of Nursing. Her nursing experience is both extensive and varied and she currently maintains certification as a RAC-CT for MDS 3.0 and a QAPI Certified Professional. She has spent over 30 years in long term care nursing. In 1995, she formed her own company and now serves as a long term care consultant for nursing facilities and adult care residences. She works collaboratively with facility staff to implement systems that will enhance compliance with regulatory requirements and improve the facility's overall efficiency, effectiveness, resident care, and value.

Chiles has actively participated in many task forces with the goal of enhancing services and accessibility for the elderly and disabled. She is a member of many professional organizations, including, the American Association of Nurse Assessment Coordinators, the American Association of Rehabilitation Nurses, the American Health Information Management Association, the American Medical Directors Association, the American Association of Director of Nursing Services, and the American Health Quality Association. Chiles is also an active member of VHCA-VCAL and LeadingAge Virginia.

Caroline Garvey, PharmD, BCGP

Manager of Clinical Operations | PharMerica

Caroline Garvey is a manager of clinical operations with PharMerica. She received her PharmD from the University at Buffalo School of Pharmacy and is also board certified in geriatric pharmacy. Prior to entering her current role, Garvey was a consultant pharmacist since 2017, where she worked with skilled nursing facilities, assisted living facilities, intellectual and developmental disability homes, and substance abuse facilities. Prior to becoming a consultant pharmacist, she had extensive experience in community pharmacy practice.

Garvey is an active member of ASCP where she is co-chair for the Opioid Stewardship Work Group and is licensed to practice pharmacy in eight states. She is married with two children, a dog and two cats. She loves watching and attending sporting events from watching her boys play youth hockey, baseball, and lacrosse to cheering on the Buffalo Bills and Carolina Hurricanes.

Alexandria Hill, DNP, GERO RN-BC, RAC-CT, QCP

Quality Consultant | Chiles Healthcare Consulting, LLC

Alex Hill is a board-certified gerontology nurse who joined the Chiles Healthcare Consulting team as a healthcare quality consultant in 2019. She is a doctor of nursing practice with a master's in administration and leadership from Virginia Commonwealth University. She is an item writer for the

American Nurse Credentialing Center and an active member of many post-acute and long term care, healthcare quality, nursing, and cannabis-related professional organizations. Hill is also the director of quality improvement for Westminster Canterbury on Chesapeake Bay and the chief nursing officer of Cannability Consulting, where she blends her decade-plus experience to aid individuals and healthcare providers in navigating through the weeds of quality assurance, performance improvement, regulatory compliance, professional development, and/or cannabis therapeutics.

Allison Rainey, APRN, FNP-BC

Head of Nursing and Clinical Informatics | MatrixCare | Bloomington, MN

Allison Rainey, MSN, APRN, is the head of nursing and clinical informatics at MatrixCare, the nation's second largest skilled nursing and long term care EHR. Most of her career has been spent in post-acute care where she has an almost 20-year tenure at NHC, one the largest publicly traded senior care providers in the US. At NHC she served in clinical roles from nursing assistant to assistant vice president of clinical information technology with responsibility for overseeing the deployment and utilization of various clinical technologies, including skilled nursing facilities, assisted living, independent living, home care and behavioral health EHR's across the extensive NHC network. She has also held roles in population health management strategy, clinical reporting and analytics governance, and inpatient and outpatient care.

Rainey is a member of the AHCA Clinical Practice Committee, serves on the ADVION Board, is a member of Advancing Excellence, and participates with the EHR association on various committees. She holds a bachelor's degree and master's degree in nursing from the University of Tennessee and is a licensed family nurse practitioner.

**Kyle René, Esq. | Associate
Hancock Daniel | Richmond**

Kyle René is an associate in Hancock Daniel's Richmond office, where he advises clients in regulatory compliance and transactional matters. He came to Hancock Daniel having served as general counsel to long term care provider Cadia Healthcare, where he aided facility management in matters related to surveys, compliance with conditions of participation for Medicare, and implementation of facility policies and procedures.

He is a graduate of Georgetown University Law Center, and is licensed to practice law in Maryland, Virginia, Washington, D.C., and California.