



AHCA/NCAL Quality Awards Webinar: Positively Impacting Your Facility Processes and Bottom Line

June 11, 2024 | 10:00 am

Overview

Join us for this live, one-hour webinar discussing how participating in the process to apply for an AHCA/NCAL National Quality Award will produce benefits beyond obtaining an award itself.

Presenters Tammy Kelly and Wendy Walter will introduce the integrated performance excellence model based on the Baldrige Excellence Framework for Health Care Criteria. Then they will discuss the performance improvement and performance excellence framework specific to skilled nursing facilities and assisted living facilities and how these core concepts and foundations of a performance excellence model align with QAPI and facility performance improvement processes. You will also learn how to assess your center's current status.

Presenters

Tammy Kelly, PT, LNHA, RAC-CT | Director of RAI & Clinical Reimbursement | CCR | Roanoke

Tammy Kelly is currently the director of RAI and clinical reimbursement and a member of the senior management team at CCR. Kelly has presented on a variety of topics at AHCA and VHCA-VCAL events and other professional conferences. She has served as a senior examiner/team leader for the AHCA/NCAL Silver Quality Awards since 2007 and is one of four co-authors of curriculum for AANAC's Medicare University three-day training.

Wendy Walter | Regional Director of Operations | CCR | Roanoke

A member of the CCR team for more than a dozen years, Wendy Walter has over 30 years of experience in long term care administration. She has maintained a focus on operational results, regulatory compliance, quality, and patient safety. She serves as a senior examiner for the AHCA/NCAL National Quality Award Program and often provides education to providers in Virginia on quality and regulatory topics.

Continuing Education

NAB approval pending.

Register online at www.vhca.org/calendar.